

Holy Family Catholic Primary, A Catholic Voluntary Academy

Kirton Lane, Stainforth, Doncaster DN7 5BL

Learning together, Playing together, Praying together



Wednesday, 21 October 2026

Dear Parents/Carers,

From Tuesday 3rd November 2026, all payments will be made through **Arbor** using either the portal or the app. There will also be some changes to the way bookings, payments and school meal selections work, so please take a moment to read the following information carefully. Payments can be made using Onelink, Apple Pay, Google Pay or a Visa or Mastercard.

All payments can be made now as the system is live. However, this relates to everything from Monday 3rd November ONLY. Please continue paying for breakfast club and school dinners on Parentpay until Friday 23rd October 2026.

School Meals/Packed Lunch

All meals will also need to be **chosen in advance through Arbor**. Thank you for completing the paper copy for school's reference. However, you will need to make a choice even if your child is eligible for free school meals. All meals choices can be made in advance – including for the full term!

- Each day, the available meal options will be displayed on Arbor, and you will need to select your child's meal by **8:45am** at the latest to ensure a meal is booked for that day.
- **Booking a meal applies to all children, including those eligible for free school meals.**
- The school menu operates on a three-week rotating cycle, so please familiarise yourself with the menu when making your selections.
- Please ensure that you select your child's meals in advance, as a meal may not be available if a selection has not been made by the deadline. If you have not made a selection, it will be assumed your child is having a packed lunch from home.
- The new menu is available on Arbor. You are able to select either the main choice, other option (which is either a sandwich **or** jacket) or packed lunch.
- School meals continue to be priced at £3.00 a day.
- Please make sure your choices are accurate for the day before 8:45, ensuring any changes have been made.

Breakfast Club

- Breakfast Club places must be booked in advance through Arbor at a cost of £2.50 per session (open from 7:45 – 8:15am).
- You must have sufficient funds in your Arbor account to book a place up to 7:30am on the day.
- **Children will not be able to attend Breakfast Club unless a place has been booked and paid for in advance.**
- **Strictly no entry after 8:15am.**
- Should your child try to attend without having booked a place in advance, you will be contacted straightaway.

Telephone: 01302 841283 Email: admin@holyfamily.doncaster.sch.uk Website: www.holyfamily.doncaster.sch.uk

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After-School Clubs

- Bookings for after-school clubs are now open on Arbor.
- **Payment will be required at the time of booking to secure your child's place.**

School Visits

- School visits/trips will show on Arbor. Please ensure you add your consent even if the trip is free.
- **Payment will be required at the time of booking to secure your child's place.**

Nursery – extra hours

- If a child pays for additional Nursery extra fees, please add the money to the top-up Nursery extra fees account **in advance**. The money will be deducted when they have attended.

School Shop

- Book bags, PE bags, ties and water bottles can be purchased through the School Shop on Arbor.

Arbor Help Guides

Step-by-step guides explaining how to use Arbor to make payments, book clubs and select school meals are available here:

[Parent Portal and App - Payments, School Shop, Meals, Clubs and Trips – Arbor Help Centre](#)

We recommend that all parents and carers familiarise themselves with the system ahead of the changes taking effect after half term. Please also ensure that you can access your Arbor account and that sufficient funds are available where required.

Should you have an outstanding balance on Parentpay, please ensure this is paid off by Friday 23rd October 2026. If you have any money left on the account, it will be refunded to you. Should you have any automatic top up payments set up on Parentpay please ensure these are cancelled.

If you have any questions or need assistance with Arbor, please contact the school office.

Thank you for your continued support and cooperation as we introduce these changes.

Kind regards,
The School Office